



COP29
Baku
Azerbaijan

COP29 Volunteering Programme

Frequently Asked Questions

What does it mean to volunteer at COP29?

COP29 volunteers actively contribute to the success of the conference by supporting the event and promoting awareness about climate change issues and solutions. As COP volunteers develop expertise on climate topics, they will remain a lasting legacy of positive impact and meaningful change long after COP29 concludes.

What is COP29?

COP is the formal meeting of the Conference of the Parties, where governments assess international efforts to achieve the main goal of the Paris Agreement - to limit global warming to 1.5°C. The conference brings together world leaders to evaluate progress on their commitments and discuss the best solutions to combat climate change. The upcoming conference, COP29, is scheduled to take place in Baku in November.

Why should I volunteer?

Volunteering for COP29 provides the opportunity to participate in a global climate conference, collaborate with a friendly and dynamic team, network with new individuals, immerse yourself in new environments, represent your country at important events, learn and grow, assist others, and enhance your management skills. Anyone looking to acquire new skills and make a positive contribution to global climate efforts should consider applying to become a volunteer.

Who can volunteer at COP29?

Volunteering is considered a community outreach and non-profit activity related to performing tasks or providing services not prohibited by the legislation of the Republic of Azerbaijan. Anyone over the age of 16 who wishes to participate can join as a volunteer. Volunteers will have the opportunity to participate in various events and projects organised by COP29. COP29 volunteers should possess organisational, communication, and teamwork skills, have knowledge and experience in climate change and environmental issues, and be proficient in multiple languages.

Do I need to specialise in a particular field or undergo specific training to volunteer for COP29?

No specific qualifications or training are required to apply for any of our roles. If you have a qualifications relevant to COP29, or if you have work experience in a relevant field, please mention it in your application. The COP29 team will provide training for volunteers.

How can I volunteer at COP29?

Registration for the COP29 Volunteer program is now closed.

Is there an age limit to apply as a volunteer?

Yes. Applicants who will be 18 years old, or older, by the 1st of October 2024 can apply to volunteer. Applicants who will be 16 or 17 years old by the 1st of October 2024 must provide a notarized consent letter from their parents to apply. There is no maximum age limit. Applicants who are under 16 years of age by the 1st of October 2024 will not be considered.

Can foreign nationals volunteer at COP29?

Yes. Both foreign nationals living in Azerbaijan and those living abroad can volunteer at COP29.

Can individuals who do not speak English participate in COP29?

Several volunteer roles require proficiency in speaking and understanding English. Given the significant number of foreign guests expected at COP29, preference will be given to volunteers with foreign language skills during the selection process.

I want to volunteer in a specific area. Is this possible? What should I do?

If you have special skills in any area or wish to volunteer in a specific field, please mention it during your interview. Please note that we may not be able to accommodate your preference.

Do I have to be a student to volunteer at COP29?

We accept applications from all candidates who meet the minimum age requirement, not just students.

Do I need prior volunteer experience to be selected as a COP29 volunteer?

Previous volunteer experience is not required to become a COP29 volunteer.

What are the criteria for the selection process?

The selection process includes several stages. The COP29 team will assess your skills and profile against our selection criteria and consider interviews and participation in training. For specific volunteer roles requiring special experience and abilities, we may conduct additional selection processes.

Can I choose my volunteer role at COP29?

Your role will be assigned based on your interview results, skillset, and knowledge. Preference will be given to candidates with foreign language skills, motivation, and experience.

Is it enough to just register to become a COP29 volunteer?

No. To become a COP29 volunteer you must go through the selection process, attend an interview, and successfully complete the training.

If I join the volunteer group with a friend, will we work together?

While you can submit applications to volunteer with your friends, we cannot guarantee that you will work together during COP29. We believe that you will make many new friends during your volunteer experience!

When will the results of my application be announced?

Only candidates who successfully pass the interview stage will be invited to general training. We will notify candidates of their selection for general training after all interviews have been conducted.

What training will be provided to volunteers and will certificates be issued for this training?

Training will ensure that you are ready to perform your assigned role at COP29. You will be equipped with the knowledge and skills required to successfully fulfil your volunteer duties. Volunteers who successfully complete the training will receive a certificate after the conference.

How many training sessions are planned and what is their duration?

The duration of the training will vary depending on the assigned role. Volunteers can expect to attend three or more training sessions lasting 2-3 hours each.

What are the activity forms of the COP29 Volunteering Programme?

Volunteers at COP29 will represent Azerbaijan to delegates from around the world, providing accurate information about the conference and venue, explaining the transportation system and traffic regulations in our capital, and showcasing Baku's many attractions. Volunteers will be present in various locations, providing assistance to delegates by offering information, addressing inquiries, and leading them around the city centre and nearby areas. Volunteer roles include:

- Protocol
- Transport
- Hotels/Accommodation
- Workforce Operations
- Venue Operations
- Airport Operations
- City Operations
- Medical/First Aid
- Uniforms and Accreditation
- Media Operations, and more.

Will my travel, accommodation, or other expenses be covered by the COP29 Operations Company?

As part of the programme, volunteers will be provided with food, uniforms, and free public transportation to and from the event venue.

Will participants in the Volunteering Programme be paid?

Volunteering is an unpaid activity. By volunteering at COP29, you will learn new skills, make friends, and gain valuable work experience. Volunteers will also be provided with a certificate after the conference.

Will COP29 provide me with credentials to verify my volunteer status?

Yes, we will provide volunteers with a certificate after COP29.

Will I work exclusively with my assigned team, or will I work with other teams as well?

Organising COP29 is a collective effort and volunteers may be called onto support other teams.

Do I need to commit to the entire duration of COP29, or can I volunteer for a few days?

We will require volunteers to work for at least 10 days during COP29.

I have specific health-related dietary needs. Will these be accommodated during COP29?

There will be a specific menu during the event. Please inform us of any dietary restrictions in advance; we will do our best to accommodate any health-related dietary needs.

Can you provide me with the training materials electronically if I am unable to attend the training sessions?

Attendance at training sessions is mandatory. Only in exceptional cases (for example, applicants with health issues or applicants residing abroad) will training materials be sent electronically.

How can I participate in the interview if I reside abroad?

Applicants unable to attend in-person will be scheduled for an online interview.

Is it possible to attend the interviews and training sessions online?

Attendance at training sessions is mandatory but, in special cases (for example, applicants with health issues or applicants residing abroad), an online interview may be considered. Please inform the COP29 Volunteers call centre in advance at **(+994 12 535 29 28)** or send an e-mail to **volunteers@cop29.az**.

If I pass the interview and training, am I guaranteed to become a volunteer?

If the number of successful applicants exceeds the number of volunteer roles, some volunteers will remain in reserve status.

Will I be given any concessions for classes and exams if I am recruited as a volunteer?

As the COP29 Operations Company, we support students' attendance in classes and the successful completion of their exams.

How can I contact my supervisor during the conference?

The COP29 volunteer training program will provide you with all the information you need, including supervisor contact information.

Is it possible to reschedule my interview?

Yes, we can reschedule your interview. Interviews can only be rescheduled once.

What should I do if my ID card is changed after registration?

If your ID card is changed, please contact our call centre at **+994 12 535 29 28** or send an e-mail to **volunteers@cop29.az**.

